

# elegance series

# **USER'S MANUAL**

• Elegance Basic



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WARNINGS Elegance Massage Table

- Improperly setup, operated or maintained equipment may fail causing personal injury.
- Read and follow the instructions in this manual carefully for proper setup, operation and maintenance of your Elegance Protable.
- NEVER USE A TABLE THAT IS NOT PROPERLY SETUP OR HAS LOOSE, MISSING, DAMAGED OR IMPROPERLY INSTALLED PARTS.
- Weight Limit (patient and accessories): 550 lbs
- Electrical Shock Hazard. The power supply / control module is located below the base of the table. No user serviceable parts are inside. Refer servicing to qualified personnel. Before doing any work on the unit or cleaning with any liquid cleaner, unplug wall connector prior to contact with any cables connected to the proper supply.
- This product is for use on a nominal 120-volt circuit and has a grounding plug. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.
- DO NOT turn the unit on its side without using proper safety procedures.
- DO NOT put excessive weight or pressure on the Face Cradle, Armrests or Leg Rests.

- The product should be protected from moisture.
- Please check the padding and the upholstery before assembling.
   Do not assemble if the upholstery is damaged. Our warranty excludes damage caused by improper set-up, accident, abuse or use for other than intended purpose.
- Be certain that the table is completely flat prior to discharging an ambulatory patient. The patient may lose their balance and fall.
- When turning over or moving the table, do not carry the table by the tabletop. Carry by the frame.
- Do not sit on the elevated backrest or foot rest.
- Do not sit on or place excessive weight on the armrests.

  Do not use them in assisting the patient on or off the table.
- Rubbing alcohol will dry out the vinyl and cause it to crack.
- Prolonged exposure to temperature extremes may cause damage to the vinyl.

PRECAUTIONARY INSTRUCTIONS

Elegance Massage Table

 $Warning \, Labels: \, Understand \, these \, symbols \, and \, their \, definition \, before \, operating \, this \, equipment.$ 



Warning: Crush Hazard

Stay clear from table when lowering.

Only patient and authorized staff should be in treatment area.

Risk of serious injury or death if table is lowered on to a child.

KEEP ALL CHILDREN AWAY FROM TREATMENT AREA.

### **ELEGANCE BASIC:**

Table Height: 18" - 34"

TableWidth: 30"

Table Length: 73"

Padding: 3" foam thickness

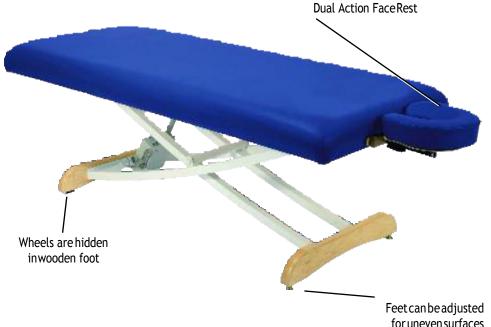
Table Top: One Piece Flat Top

Table Weight: 116 lbs

## **Accessories:**

 $1\,dual\,action\,face\,cradle\,and\,cushion$ 

Foot Pedal



### **ELEGANCE LIFT BACK:**

Table Height: 18" - 34"

TableWidth: 30"

Table Length: 73"

Padding: 3" foam thickness

Table Top: 2 section

Table Weight: 135 lbs

## **Accessories:**

1 dual action face cradle and cushion Foot Pedal



#### **ELEGANCE DELUXE:**

Table Height: 18" - 34"

Table Width: 30"
Table Length: 73"

Padding: 3" foam thickness

Table Top: 4 section

Table Weight: 140 lbs

### **Accessories:**

1 dual action face cradle base1 salon head support pillow2 swivel side arm supports

Foot Pedal



# **Adjusting the Table Height:**

The Elegance line of tables offers height positioning with electronic ease. The table comes with a single foot control that can be placed on either side of the table for maximum convenience. Simply step lightly on the "up" arrow to raise the table or the "down" arrow to lower.



# Adjusting the Backrest (Lift Back & Deluxe models):

The backrest section of the table is adjusted manually. To adjust the backrest to desired position, move the backrest gently. The backrest will automatically lock into the desired position when you stop. To move back to a flat position release one of the levers. Release levers are located on both sides of the table.



The foot rest section of the table is adjusted manually. To adjust the foot rest to desired position lift on the foot rest cushion. The foot rest will automatically lock into the desired position. To move back to a flat position release the lever and push down on the foot rest cushion. Release levers are located on both sides of the table.



ACCESSORIES Elegance Massage Table

# Adjustable Face Cradle:

- Place the tubular arms of the face cradle into the outlets at either end of the table.
- Position the lock lever so it extends out horizontally with the ridges on the top.
- Adjust the headrest to desired position and move the lever down to lock in place.



\*Face cradle color may vary form one shown

#### **Swivel Side Armrests:**

The side armrests can be manually adjusted using the cam lever to lock into place. To remove the side armrests, simply slide out.





#### TABLE WILL NOT GO UP OR DOWN:

- Check the outlet to be sure that it has power and that the power cable is plugged in.
- Unplug the power cable from the wall outlet. Then check and make sure that all connectors are firmly pushed in tight. Even a slight misconnection can cause a possible malfunction.







Loose Connection

Plug the unit back into the wall and check the control again. If one
or both still don't work, call Customer Service at 800-627-2387 for
replacement parts (see parts list on page 11). Proceed to the next
step after receiving the replacement part.

# **Instructions for replacing the foot control:**

NOTE: Before proceeding, unplug the power cord from the outlet

- 1. The foot control is connected through a friction fit connection to a shielded plug that is plugged directly into the Motor Actuator.
- 2. To remove the foot control plug from the socket, start by pulling out the clip on top of the socket. Then pull firmly on the foot control plug to remove from the socket. Grasp the shielded cable plug and the foot control plug and work the two apart until fully disconnected.
- 3. Obtain the new foot control.
- 4. Install the new foot control by connecting the control's plug by applying pressure until it is firmly seated. Check that the plug is firmly seated in the Motor Actuator. Test the functions of the foot control. Should the new foot control fail to operate, contact Customer Service at 800-627-2387



# **CAUTION:**

PARTS ON THE TABLE, DISCONNENT THE POWER CORD FROM THE POWER OUTLET!

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TROUBLE SHOOTING

# **Instructions for replacing the Motor Actuator:**

• Replacement of the motor actuator may be necessary if the foot control is not operational even after replacement. FOLLOW THESE STEPS:

# Before proceeding, unplug the power cord from the outlet:

- Carefully turn the table on its side. As a safety precaution, it is highly recommended that you receive assistance from another person when turning the table. DO NOT LIFT TABLE BY CUSHIONS!
- 2. Remove the bolts that attach the motor actuator to the frame.
- 3. Remove all electrical plugs and connections from the motor (power cord, foot control).
- 4. Place the new Motor Actuator onto the frame as before and re-bolt it firmly intoplace.
- Note: adjusting the base slightly to line up with the new motor mounting holes may be necessary. Simply move the scissor action of the frame base in or out to allow the frame to line up with the motor's mounting hole. Then install the bolts.
- 5. Once the Motor Actuator is re-bolted to the frame, reconnect the foot pedal plug and the power cord plug back into the Motor Actuator by applying pressure to the plugs until they are firmly seated.

- 6. Replace the motor cover.
- 7. Place the table back in the upright position. Test the function of the foot control. Should the foot control still fail to operate, contact Customer Service at 800-627-2387.

Elegance Massage Table

There are no other in-the-field serviceable parts on the Elegance Pro Tables. For all other questions, technical assistance or to make arrangements for other repairs or replacements, please contact Customer Service at 800-627-2387.



#### **CAUTION:**

BEFORE DOING ANY WORK ON THE TABLE OR ANY PARTS ON THE TABLE, DISCONNECT THE POWER CORD FROM THE POWER OUTLET!

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# CARE AND CLEANING/ WARRANTY

In order to maintain your product's quality and ensure the life of your product, we suggest these preventative steps to protect the upholstery fabric on your table and accessories.

- Avoidstoring your product in extreme cold temperatures.
   Excessive cold may cause the upholstery to crack.
- Guard your upholstery fabric against heat. Extreme heat may cause the upholstery to stretch and pucker. Keep away from heaters, electrical appliances, and direct sunlight.
- Protect your table and accessories from oil and makeup stains with sheets and fleeces.
- Clean your upholstery fabric every day. We recommend cleaning
  your upholstery with a mild detergent to protect against oil stains
  and dirt which will cause cracking and permanent stains. When
  used over time, products with a high alcohol content will dry and
  eventually crack the upholstery. WARNING: Aggressive disinfectants
  may damage the upholstery. Household products you may use include
  a 4:1 diluted solution of 409®, Fantastik® or any non-abrasive
  cleaner with a non-alcohol content such as Dawn and Ivory dish soap.

#### **WARRANTY:**

Consult your warranty guidelines on electrical and moving parts. This warranty excludes damage caused by improper set-up, accident, abuse, any use other than the intended purpose, neglect, or normal wear and tear. If you have questions, call Customer Service at 800-627-2387.

#### Parts List:

Motor Actuator (1)
Single Foot Control with Cord and Plug (1)
Adjustable Face Cradle (1)

#### ContactInformation:

Custom Craftworks 800 48<sup>th</sup> St., Suite B Springfield, OR 97478 TOLL-FREE 1-800-627-2387 FAX 541-345-4377

www.CustomCraftworks.com

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Pivotal Health Solutions 3003 9<sup>th</sup> Ave. SW Watertown SD 57201 Custom Craftworks 800 48<sup>th</sup> Street, Suite B Springfield, OR 97478

Phone: 1-800-743-7738
Fax: 605-753-0110
www.pivotalhealthsolutions.com
www.customcraftworks.com
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