



Recovery Couch

User Manual

Applies to the following Models:

MD

RC-2772W

REF

RC-2772S



Important! This User Manual contains important information for the user of the product. All who use this product should review and completely understand its contents. Remember to keep this manual in a place where it is always available to those using the product.

Table of Contents

- Introduction 2
- Safety Precautions & Definitions 3
- Installation & Unpacking..... 4
- Technical Specifications 5
- Operation 5
- Preventative Maintenance..... 6
- Upholstery Cleaning & Care..... 6
- Service 7
- Replacement Parts 7
- Warranty 8
- Manufacturer Information..... 8

Introduction

Recovery Couch:

The Recovery Couch offers uncompromised stability and style plus gentle comfort for your patients--all at an affordable price. It features a sturdy wood frame, with the options of wood or steel legs, a paper roll holder and cutter. It includes a comfortable headrest, that fastens with straps on the underside.

Intended Use:

The Recovery Couch is intended for use in a clinical environment to support patients during recovery.

Safety Precautions & Definitions

Warning and Precautions through this manual are indicated by specific symbols. Applicable symbols are shown below along with a description of the symbol. Review these symbols and all safety precautions before utilizing the Recovery Couch.

	CAUTION: Text with a “CAUTION” indicator will explain possible safety infractions that could have the potential to cause injury.
	WARNING: Text with “WARNING” indicator will explain possible safety infractions that will potentially cause serious injury and equipment damage.
	Instructions for Use: Indicates the need for the user to consult the instructions for use.
	Indicates the device manufacturer.
	Indicates the product is a medical device.

Before using this equipment follow the safety precautions below:



WARNING: Under no circumstances should the Recovery Couch be modified from its original design. Contact Pivotal Health Solutions if you need help with service.

- Before using this equipment make sure you have read and understand this entire manual.
- Explain proper use to all employees. This Recovery Couch should be used only by qualified, trained personnel.
- Never exceed the couch’s maximum supported weight.
- Use only on dry surfaces. Ensure the feet of Recovery Couch do not slide.
- This Recovery Couch is NOT for patient transport.
- NOT intended for use with accessories other than those indicated in this manual.
- Always explain to the patient how to properly get on and off the couch. Be sure to assist patient to prevent falls.
- Keep patient’s hands positioned on the top side of cushions at all times.
- Follow preventative maintenance instructions provided in this manual.
- Ensure all components have been inspected for damage and are fully functional.
- Inspect entire device before each use.
- If you need service assistance, contact Pivotal Health Solutions at 1-800-743-7738.

Installation & Unpacking

A MINIMUM OF TWO PEOPLE ARE REQUIRED TO LIFT AND MOVE THE RECOVERY COUCH.



WARNING: Do not install/use this equipment adjacent to, or stacked with, other equipment as it could result in improper operation. If such use is necessary, this equipment and the other equipment should be observed to verify they are operating normally.

UNPACK AND INSPECT RECOVERY COUCH IMMEDIATELY UPON DELIVERY – DO NOT SIGN THE SHIPPING RECEIPT UNTIL YOU HAVE CONFIRMED THE PRODUCT IS FREE OF DAMAGE. FAILURE TO NOTE SHIPPING DAMAGE ON THE SHIPPING RECEIPT WILL VOID THE WARRANTY.

1. After removing the top and side panels of the shipping container, you may notice metal bands and plastic cable ties. These are used to secure various sections and must be removed. Once all bands and cable ties are removed, the Recovery Couch body must be lifted directly upward in order to clear all shipping restraints.
2. Once out of the shipping crate, assemble the legs if needed and locate in a level location.
(Note: Steel leg option includes leveling feet which can be rotated to make fine adjustments to help level the couch.)
3. Inspect the cushions, frame, hardware, etc. for damage.
4. If no damage is noted. Check that any pre-installed hardware is tighten. Tighten if needed.
5. Contact Pivotal Health Solutions or your dealer with any questions or concerns.

If the product requires assembly, follow the assembly instructions that are with the product.

Technical Specifications



WARNING: Keep Recovery Couch out of high moisture areas. For indoor use only.

Operating Conditions: This Recovery Couch should be operated, between 40° F (4.4° C) and 100° F (37.8° C), with relative humidity ranging from 30% - 80%.

Transport & Storage Conditions: This Recovery Couch should be transported and stored in temperatures between -40° C (-40° F) and 70° C (158° F) with relative humidity 10%-100%.

MD	
Dimensions	72" L X 27" W
Height	~19.5 in
Safe Working Load	400 LBS (181 kgs)

Expected Life: This product has an approximate expected life time of 5 years when correctly handled, serviced, and inspected in accordance with these instructions.

Design and Quality: Pivotal Health Solutions is certified in accordance with ISO 13485, the standard for the medical device industry.

Product Changes: Pivotal Health Solutions, Inc. reserves the right to make products changes without prior notice. Contact your Pivotal Health Solutions representative for advice and information about product upgrades.

Operation

Note to user: If a serious incident occurs, report the incident to Pivotal Health solutions. (See section with Manufacturer Contact Information for contact details).

Assisting Patient onto Recovery Couch:

- 1) The practitioner or trained staff should always assist the patient on the Recovery Couch. Do not allow the patient to get on the recovery couch by him/herself.
- 2) The patient should check clothing for keys, wallet, belt, or any other items that may cause discomfort or damage upholstery.

Assisting Patient off of the Recovery Couch:

- 1) Caution the patient not to get up from the couch alone so as to prevent any strain, and to ensure the patient is not lightheaded from lying down which can cause imbalance.
- 2) Allow patient to get full balance before coming to a standing position. Best practice is to keep a hand on the patient at all times.

Headrest Cushion:

- 1) The headrest cushion of the Recovery Couch can be attached or removed using the four hook and loop straps, which connect to the underside of the wooden frame.

Preventative Maintenance

INSPECTION:

At least monthly this device should be thoroughly inspected for wear and tear, loose hardware and parts, and other damage.

- Inspect to make sure that there is no external damage or loose hardware. Tighten loose hardware. Hardware that does not tighten needs replacement.
- Inspect the device for obvious signs of damage or wear such as loose bolts.
- Check moveable and non-moveable components to ensure functionality.
- **Contact Pivotal Health Solutions with questions or concerns.**

Upholstery Cleaning & Care



CAUTION: Read carefully, improper cleaning will void the warranty. Never use alcohol-based cleaning agents.

DISINFECTING: There is a disinfecting wipe on the market called *Protex Ultra Disinfectant Wipes*. Many of our customers use these.

FOR DAY TO DAY CLEANING: A solution of 10% mild household liquid dish soap with warm water, applied with soft damp cloth. Rinse with clean water and dry.

FOR STAINS: Dampen a soft white cloth in a one to one (1:1) solution of Fantastik® and water OR Formula 409® and water. Rub gently and rinse with a water dampened cloth.

FOR MORE DIFFICULT STAINS: Dampen a soft white cloth with a solution of household bleach (10% bleach / 90% water). Rub gently and rinse with a water dampened cloth to remove bleach concentration.

WHAT NOT TO USE: Using the wrong cleaning agents you will VOID YOUR WARRANTY and crack, dry out and destroy your vinyl. Do not use any cleaning agents that contain alcohol, harsh chemicals or abrasives.

Service

Refer to Warranty section in this manual for specific warranty information.

When replacing worn parts, use genuine Pivotal Health Solutions, Inc. parts by contacting our service department. When ordering replacement parts:

- Ask for the service department, 800-743-7738
- Have the model number and serial number available
- Specify parts by the numbers/description below

Instructions for Damaged Merchandise: The contents of this shipment have been checked and packed by experienced personnel. If your company arranged the shipping, damage should be noted on the Bill of Lading before signing to accept the shipment, then articles damaged in transit should be reported at once to delivering carrier and a claim must be filed by you. If freight was arranged by Pivotal Health Solutions, note any damage on the Bill of Lading before signing acceptance of product and notify Pivotal Health Solutions right away. Failure to inspect for shipping damage prior to signing for the product may affect your warranty. We can neither be responsible for, nor can we accept the return of merchandise damaged in transit during shipment arranged by outside parties.

Technical Information:

Pivotal Health Solutions will make available, when needed, diagrams, component part lists, descriptions, calibration instructions, or other information that will assist service personnel.

Resale or Disposal:

This device is considered a medical device by the Food and Drug Administration. Therefore, it is necessary that Pivotal Health Solutions, Inc. be notified if the device is sold, destroyed, or otherwise disposed of. Please notify in writing providing your name and the serial number of your device to:

Pivotal Health Solutions
Attn: Quality
3003 9th Ave. SW
Watertown, SD 57201

Replacement Parts

<u>Part Name</u>	<u>Part Number</u>
Wedge Bolster	BOL212704W
Wood Leg Assembly	RC-2772W
Steel Leg Assembly (optional)	RC-2772S
Leg Mount Bracket	RC101
Paper Dispenser	RC106
Washer ¼ Flat Plated	21387
Screw ¼-20 x 3/4 Soc Cp Zinc G12	71519
Screw ¼-20 x 4-1/4 Hex Drive Black Oxide	71520
3/16" Allen Hex Key	W-533
Strap for Paper Hold Down	88951
#10 x 5/8 Hex Washer Head Screw	61671

Warranty

Warranty details can be found at: <https://www.pivotalhealthsolutions.com/customer-service/warranty.aspx>

Manufacturer Information

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